

Sebastian Torres

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EDUCATION

Florida Atlantic University

Bachelor of Arts in Computer Science, Minor in Artificial Intelligence

GPA: 3.83

Boca Raton, FL

Expected: May 2026

RELEVANT COURSEWORK

Software Design, Programming in Python, Data Analytics, Deep learning, Data Structures & Algorithms, Web development, Intro to Artificial Intelligence, Design & Analysis of algorithms, Data Mining & Machine Learning

SKILLS

- Programming Languages(intermediate): **Python, JavaScript, HTML5, CSS**
- Python Libraries (Intermediate): **Numpy, Matplotlib, Scikit-learn, Pandas, Keras, PyTorch**
- Database (Basic): **MySQL, MongoDB, SQLite, Firebase**
- Frameworks (Basic): **Bootstrap, jQuery, Flask, React**
- Development (Basic): **Git, Docker**
- Speaking and Writing: Fluent in **English** and **Spanish**

PROJECTS & CERTIFICATIONS

- **New York Jobs CEO Council Software Engineering Job Simulation on Forage** May 2025
 - Completed a challenging simulation focused on debugging and developing features for the software engineering team.
 - Resolved a critical bug in a Python automated billing system by skillfully identifying the root cause and developing an effective solution.
 - Improved user experience by developing a code that supports a note-taking feature on each invoice, enhancing communication and transparency between senders and recipients.
- **Microsoft & LinkedIn: Career Essentials in Software Development** August 2024
 - Introduction to Career Skills in Software Development
 - Programming Foundations: Beyond the Fundamentals
- **HackerRank Certification | Python (Basic)** July 2024

PROFESSIONAL EXPERIENCE

IT Intern, Division of Student Affairs

June 2024 – Present

Florida Atlantic University

Boca Raton, FL

- Tackled a wide range of technical challenges by troubleshooting software glitches or diagnosing hardware malfunctions. Root causes were identified swiftly and provided effective solutions for over 300 devices. **(Microsoft 365 Apps, WindowsOS, MacOS)**
- Actively managed computer equipment throughout its lifecycle. This involved installing new hardware, configuring devices, and ensuring seamless provisioning for end-users. Additionally, retired older equipment, handling data migration and proper decommissioning. **(Microsoft Intune, Active Directory, laptops, desktops, printers)**
- Engaged with users, actively listening to their needs and concerns. Whether explaining complex tech concepts in user-friendly terms or providing timely updates on ticket resolutions. **(Ticketing System, Remote Access)**

Customer Service & Produce Clerk

October 2023 – April 2025

Publix Super Market

Delray Beach, FL

- Contributed to a safe and high-quality shopping experience for over 1,000 customers. Prevented cross-contamination and ensured the integrity of different products. **(Customer Service)**
- Worked with fellow team members to foster a cohesive and efficient environment. Whether coordinating during busy hours or assisting with customer inquiries, the collaborative efforts ensured that 97% of customers left the store satisfied. **(Teamwork)**
- Monitored stock levels and replenished produce items as needed. Overall, it contributed to an inviting shopping environment for customers. **(Detail Oriented, Data Entry)**

AWARDS AND ACCOMPLISHMENTS

- Spirit of Atlantic merit Scholarship Recipient
- Florida Medallion Scholarship Recipient
- President's Honor List (Fall 2023 - Summer 2024)

ORGANIZATIONS

- Member, Society of Hispanic Professional Engineers

August 2024 - Present